

Return policy:

Our return policy is valid for 30 days. After 30 days, we unfortunately cannot accept returns or exchanges.

To return an item, it must be unused and in the same condition you received it. It must be unopened and in its original packaging. We require a receipt or other proof of purchase to process returns. The customer is responsible for the return shipping costs.

Refunds:

After we receive and inspect your item, we will notify you by email. We will also let you know whether we approve or reject your refund.

If your return is approved, the refund will be credited to your card or original method of payment within 14 days.

If you have not received your refund within 14 days, please check your account again or contact your credit card company or bank. It may take some time for the payment to appear in your account.

if you've done this and still haven't received your refund, please contact us at welcome@handmadetobloom.com

Returns:

Only products sold at their regular price can be returned. Sale items unfortunately cannot be returned.

Exchanges:

We only exchange products if they are defective or damaged.

Gifts:

If the item was marked as a gift when purchased and shipped directly to you, a refund can only be issued to the giver. Once the returned item is received and approved, the giver will be contacted and notified of the return.

Returns:

To return your item, please send it to:

Handmade to Bloom, Tasebo Sörtomten 1, 67195 Klässbol, Sweden



Please pack your product carefully to prevent damage during shipping and handling. You are responsible for the shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the shipping costs will be deducted from the refund amount. The delivery time for the replacement product depends on your location.

We recommend choosing shipping with tracking or insurance. We cannot guarantee that we will receive your returned product.